



Target Information Architecture (TIA) – to satisfy twin task demands:

1. Supply a working blueprint [architecture] & roadmap for Health Service Analytics Innovation
2. Set requirements for data de-identification framework and standard operating procedures that operationalize that framework

PART 1 TARGET INFORMATION ARCHITECTURE

Adapted from: presentation to the Pan Canadian
Enterprise Architecture Community of Practice (June 18, 2019)

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This presentation represents Part 1 of a set of documents concerned with two related challenges:

1. Part 1 - Target Information Architecture - derivation of products from health service data that are sufficiently statistically/methodologically robust and targeted that they at least warrant consideration as candidates for translation back to a health service system.
2. Part 2 – Data De-Identification - disclosure/access management of source health service data to those parties/team who are likely to possess the requisite combinations of clinical content domain knowledge and statistical/analytically expertise required to generate useful/usable products.

In effect, Part 1 sets out the requirements for Part 2 – the methodology covered in Part 2 must scale out to the types of datasets required to generate the products covered in Part 1.

Organization of the two presentations

PART 1 – Target Information Architecture for Health Service/Service System Analytics

- Why might we want to promote the use of target information architectures (TIA) in supporting a health service analytics innovation agenda?
- Example of a TIA for health service analytics


PART 2 – Data-Requirements-Informed Data De-Identification Scheme [separate presentation]

- Why would the analytics innovation agenda be concerned with data de-identification?
- Target information architecture as the basis for systematically “stress testing” a data de-identification methodology
- Distinctive privacy challenges associated with transactional data extracted from clinical information systems
- Data disclosure privacy risk model that scales out to high-dimensional health datasets (e.g., datasets extracted from clinical information systems)
- Data de-identification workflow – high-level
- Critical role of shared understanding and consensus around data de-identification – a ‘fractal’ data de-identification model.

Part I

Target Information Architecture:

Why?



Why employ an information architectural approach to analytics innovation?

- So the necessary pieces (a) exist; and (b) fit together (into conceptual models; into statistical models).
- Relevance and impact - so the assembled analytically-derived 'objects' are fit for purpose and fit for context (i.e., **targeting**)
- Analytical 'orphans' – e.g., process metrics (causes) not related to outcomes (effects); or effects not related to causes = diminished utility.
- Analytical gaps, e.g., essential risk-adjustments missing from models → ambiguous relevance.
- “Jumping to metrics” vs building to architectures – merits/demerits of different approaches
- Information dependencies dictating sequencing for analytics innovations
- Pushing off difficult-to-construct analytic entities to a time when we are not so busy – when might that be?
- Provide a reference model for analytics innovation strategy and tactics and plans – and resources and environments and partnerships.
- Provide a wire-frame within which data sources, information products and information-dependent functions can be catalogued and tracked.

Illustrative example – working with data contents we have vs what we need

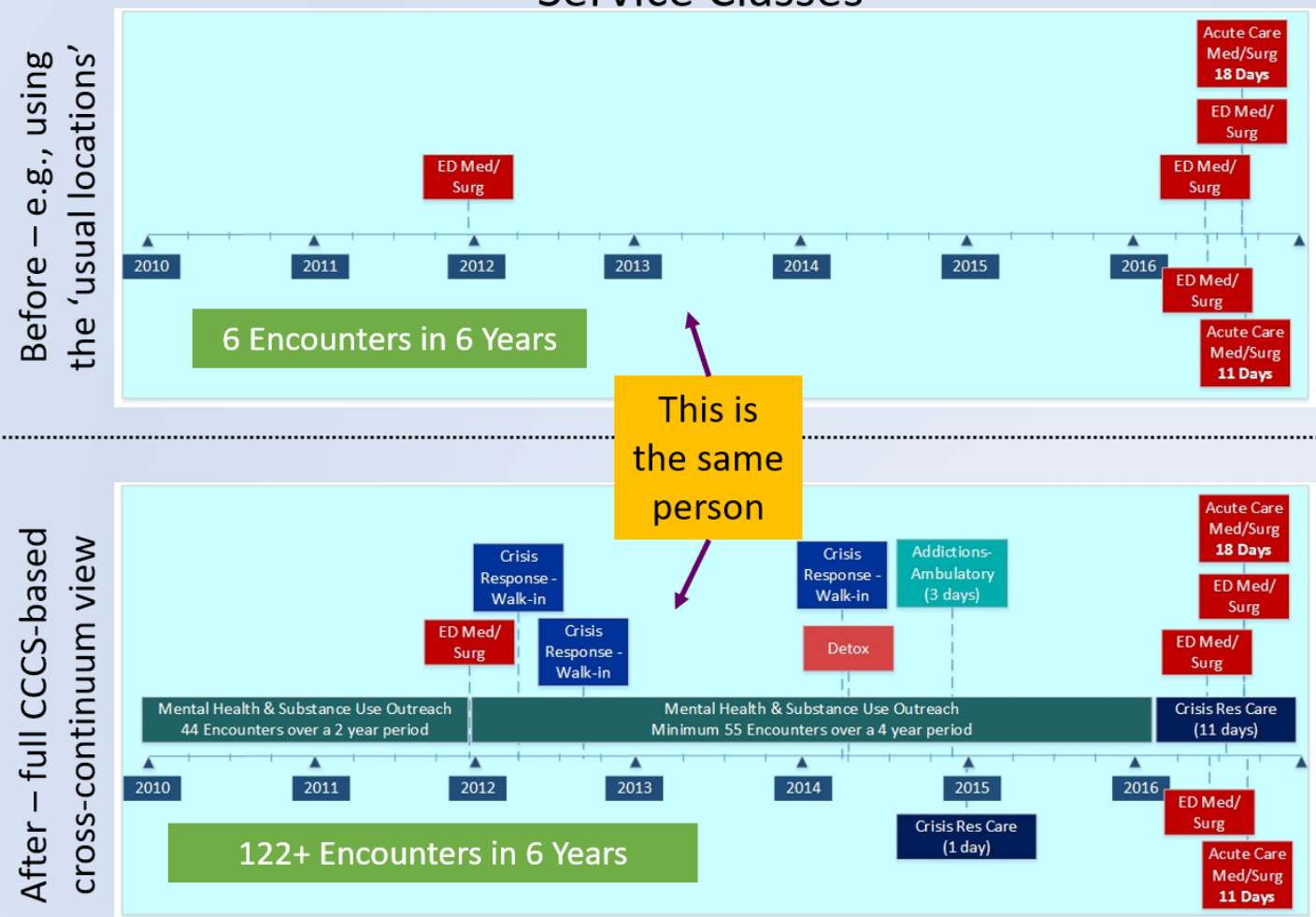


The **streetlight effect**, or the **drunkard's search** principle, is a type of [observational bias](https://en.wikipedia.org/wiki/Observational_bias) that occurs when people only search for something where it is easiest to look.

https://en.wikipedia.org/wiki/Streetlight_effect

Measurement based on what is readily accessible vs measuring based on a working model that describes essential features of what you are trying to measure

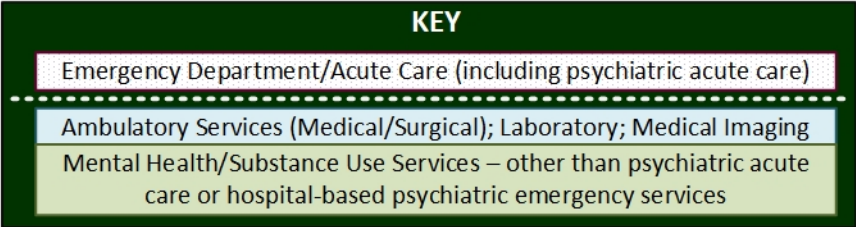
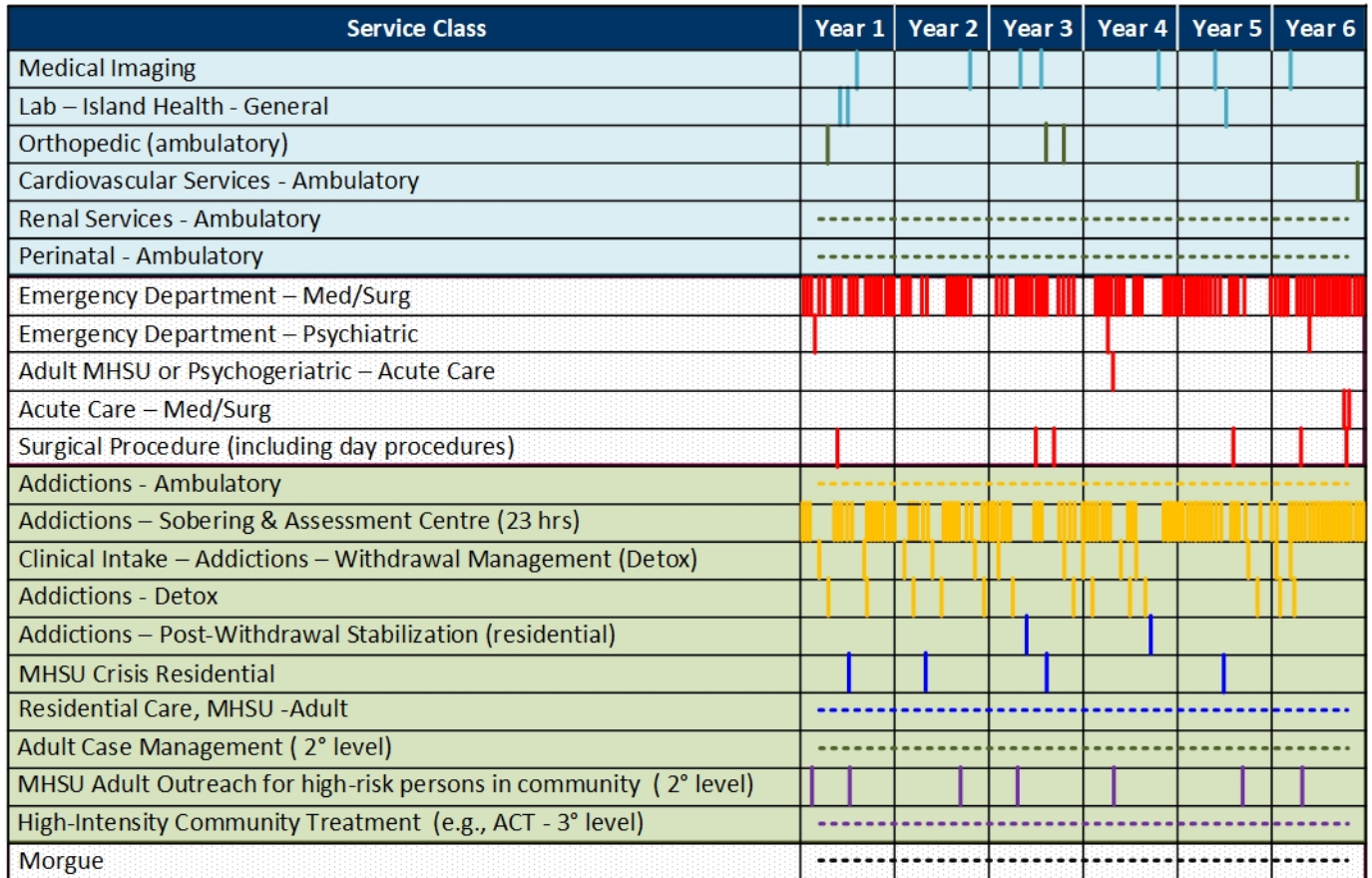
Working solution: Clinical Context Coding Scheme (CCCS) – transforming 1700+ Unit Names into 153 Meaningful Service Classes



Prediction models based on the upper figure would be incorrect; estimates of demand for services to meet population need would not reflect the profiles of at-risk or affected populations.

Service Terrain Navigated by a Prototypical High Risk/High Needs Person Contending with Chronic/Recurring Mental Health & Substance Use Issues

Within-person-over-time visualization of a single patient/client “journey”



Goal: generate useful information products from datasets that reflect the full “patient” journey.

Approach: We may *initiate* this analytical work with contents that are readily available (under the streetlamp) from most provider systems (e.g., ED-plus-Acute-Care data). To meet the goal, our *target* information architecture must understand the full “journey”. It must be built around the full suite of *data traces* that are created as the person navigates the terrain.

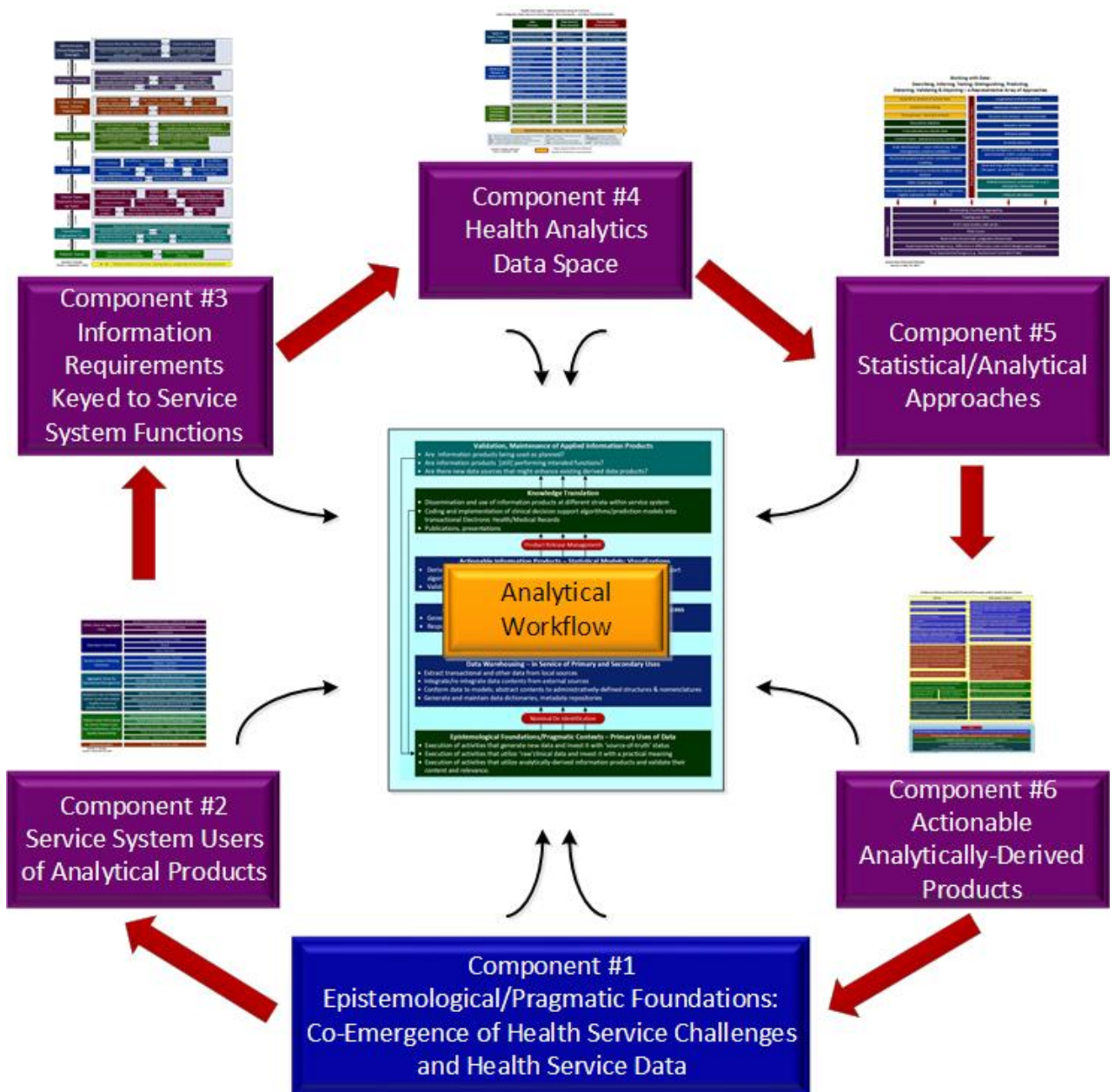


Target Information Architecture

a working example

Target Information Architecture

Enterprise Target Information Architecture for Health Service System Quality Assurance/Quality Improvement and Research-Based Analytics Innovation – Overarching View

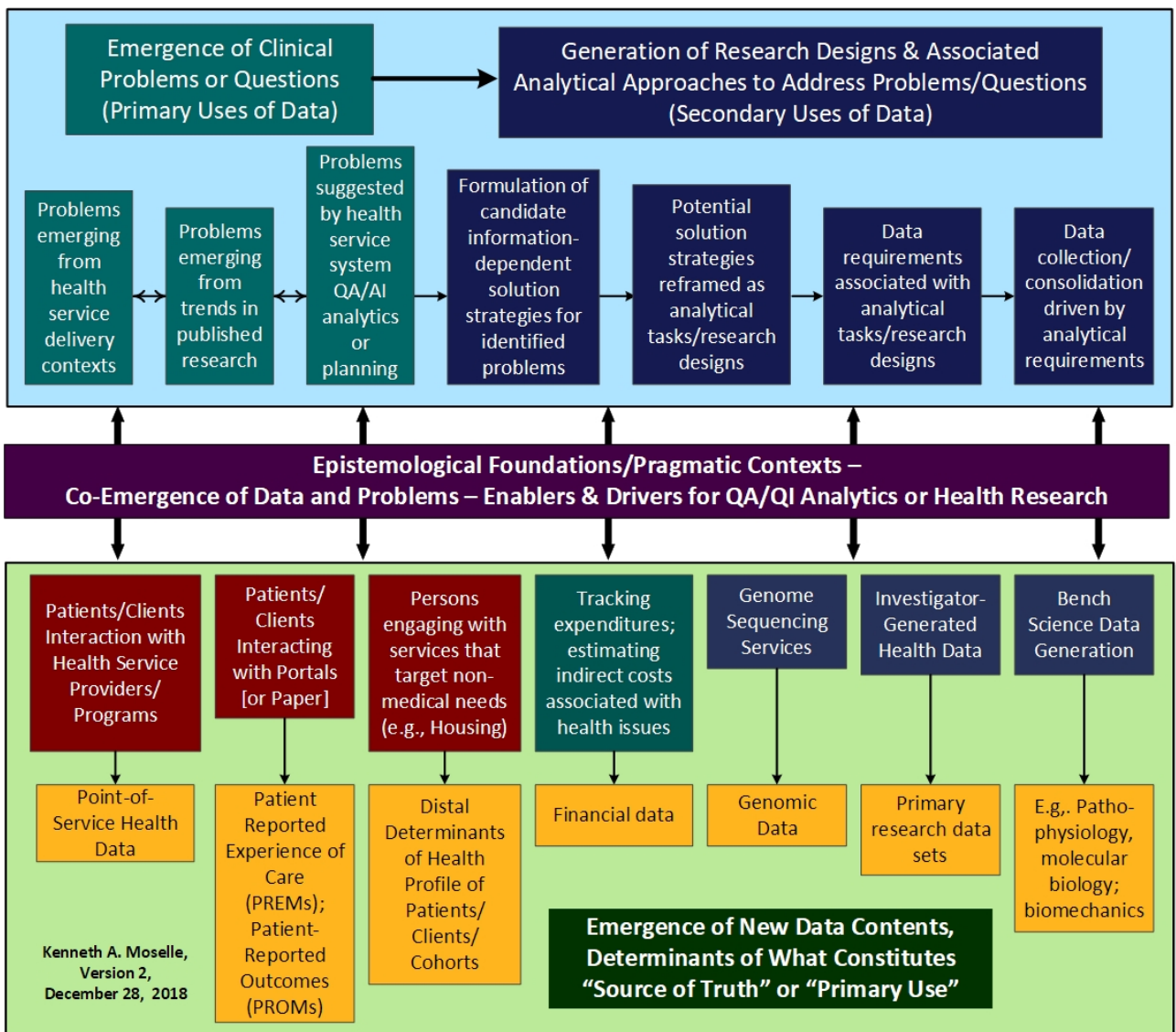


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Component #1 - Epistemological Foundations – where does analytically useful health information originate?

- Epistemology – concerned with sources/emergence of knowledge.
- Where does knowledge of clinical/health risk, need and outcome originate?
- If we want our analytically-derived information products to interact constructively with processes at points of service – where MUST at least some of the knowledge originate??
- If we want to address issues using information, where must we target our analytically-derived products? And, what form should those products take??



“Out of nothing shall not come something” – words allegedly spoken by Heinz Werner (Werner & Kaplan – *Symbol Formation*, 1984)

Highlighting data contents/deliverables within the architecture based on three key data sources and consumers of analytical products – community-derived (including primary care); health-authority-derived; Ministry of Health derived

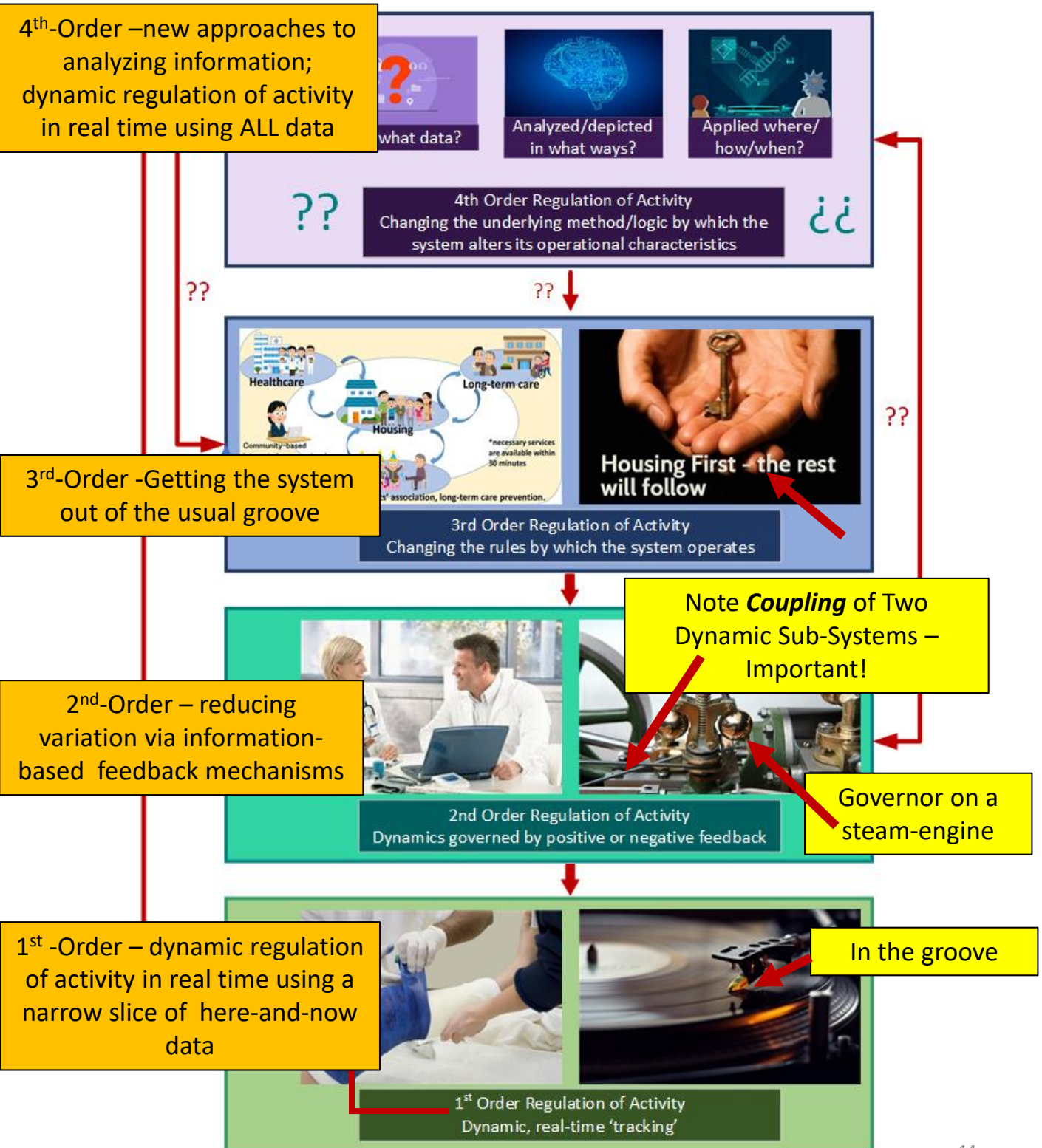
- Three key data sources and information consumers:
 - Community services - including primary care, and data generated directly by patients/clients
 - Health Authority – secondary, tertiary services
 - Ministry of Health – administrative data, with norm-references (e.g., Expected Length of Stay)
- In this section, some key components of the TIA are presented twice.
 - The first presentation of each component is intended to highlight the **architecture** of the entity in question. (e.g., slide #12 – “Service System Users of Information Products”). It also catalogues key contents associated with architectural elements.
 - The second presentation of a component is intended to highlight features of the component that relate to the three key data sources and consumers of information (community services; Health Authority; Ministry of Health) – colour-coded as indicated above.

Component #2 - Service System Users of Information Products

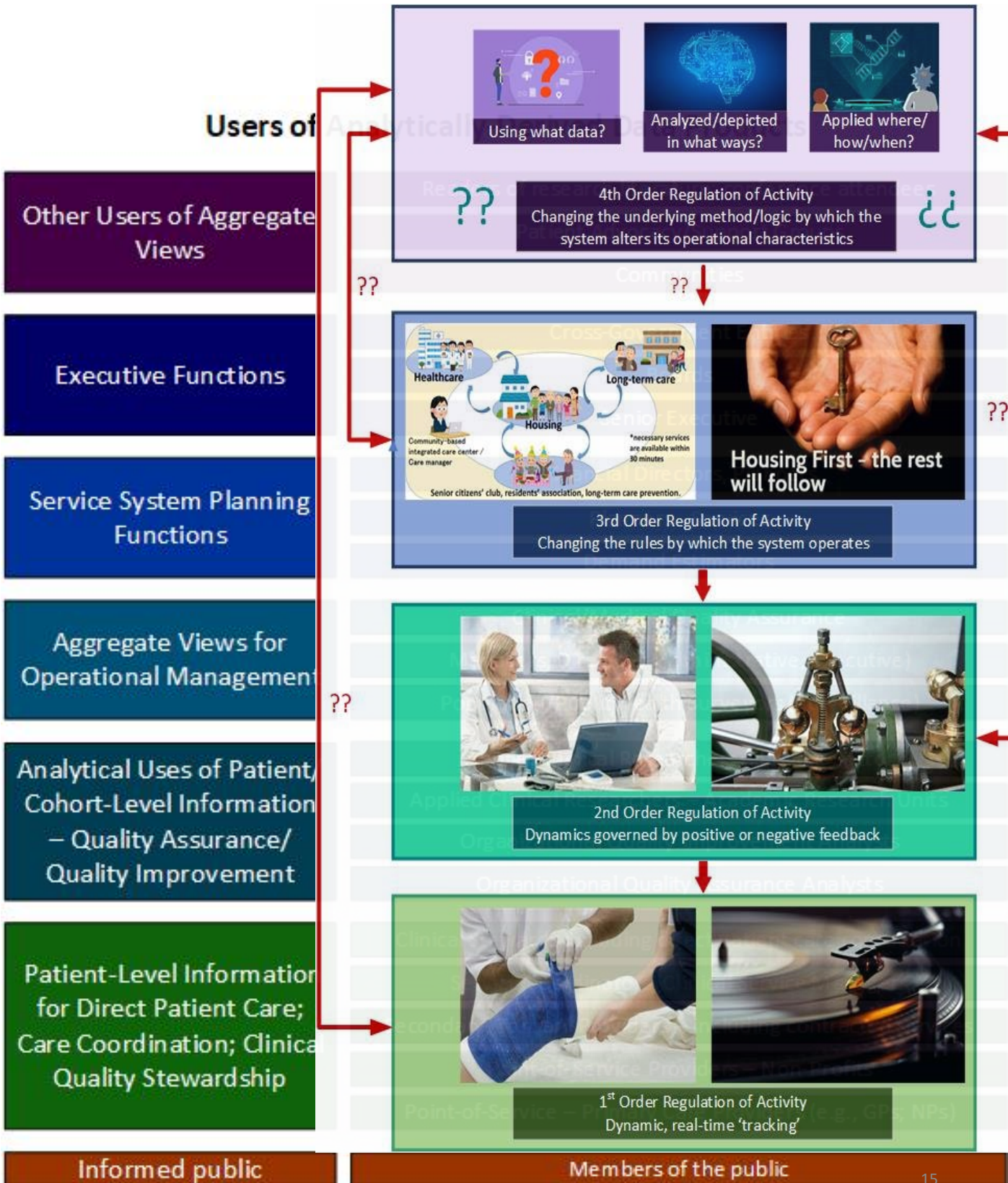
Users of Analytically-Derived Data Products

Other Users of Aggregate Views	Readers of research literature; conference attendees
	Patient Advocacy/Support Groups
	Communities
Executive Functions	Cross-Government Entities
	Boards
	Senior Executive
Service System Planning Functions	Financial Directors, Planners
	Planners - Services
	Demand Estimators
Aggregate Views for Operational Management	Clinical/Medical Quality Assurance
	Managers, Directors (Administrative, Executive)
	Population/Public Health Surveyors (Surveillance)
Analytical Uses of Patient/Cohort-Level Information – Quality Assurance/Quality Improvement	Applied Clinical Researchers – Private Sector
	Applied Clinical Researchers – Academic Research Units
	Organizational Quality Improvement Analysts
	Organizational Quality Assurance Analysts
Patient-Level Information for Direct Patient Care; Care Coordination; Clinical Quality Stewardship	Clinical Stewards including direct patient care consultation
	Service Coordinators, Clinical Service Managers
	Secondary, Tertiary Providers – including contracted services
	Point-of-Service Providers – Non-Profits
	Point-of-Service – Primary Care Providers (e.g., GPs; NPs)
Informed public	Members of the public

Deeper structure to Component #2 – a basic General Systems Theory framework



Service Systems – 1st, 2nd, 3rd Order Users of Information Products



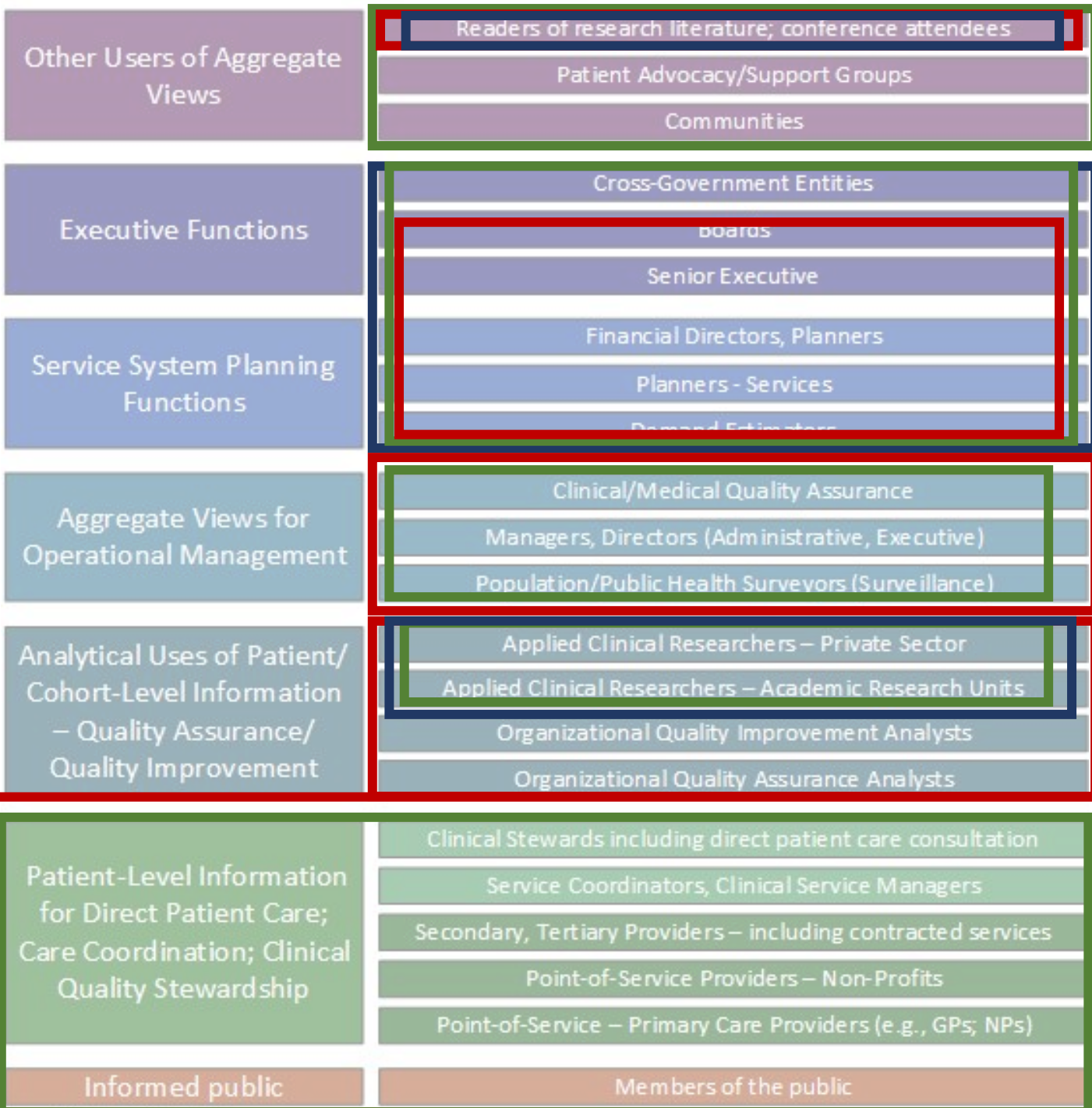
Service System Users of Information Products

Community

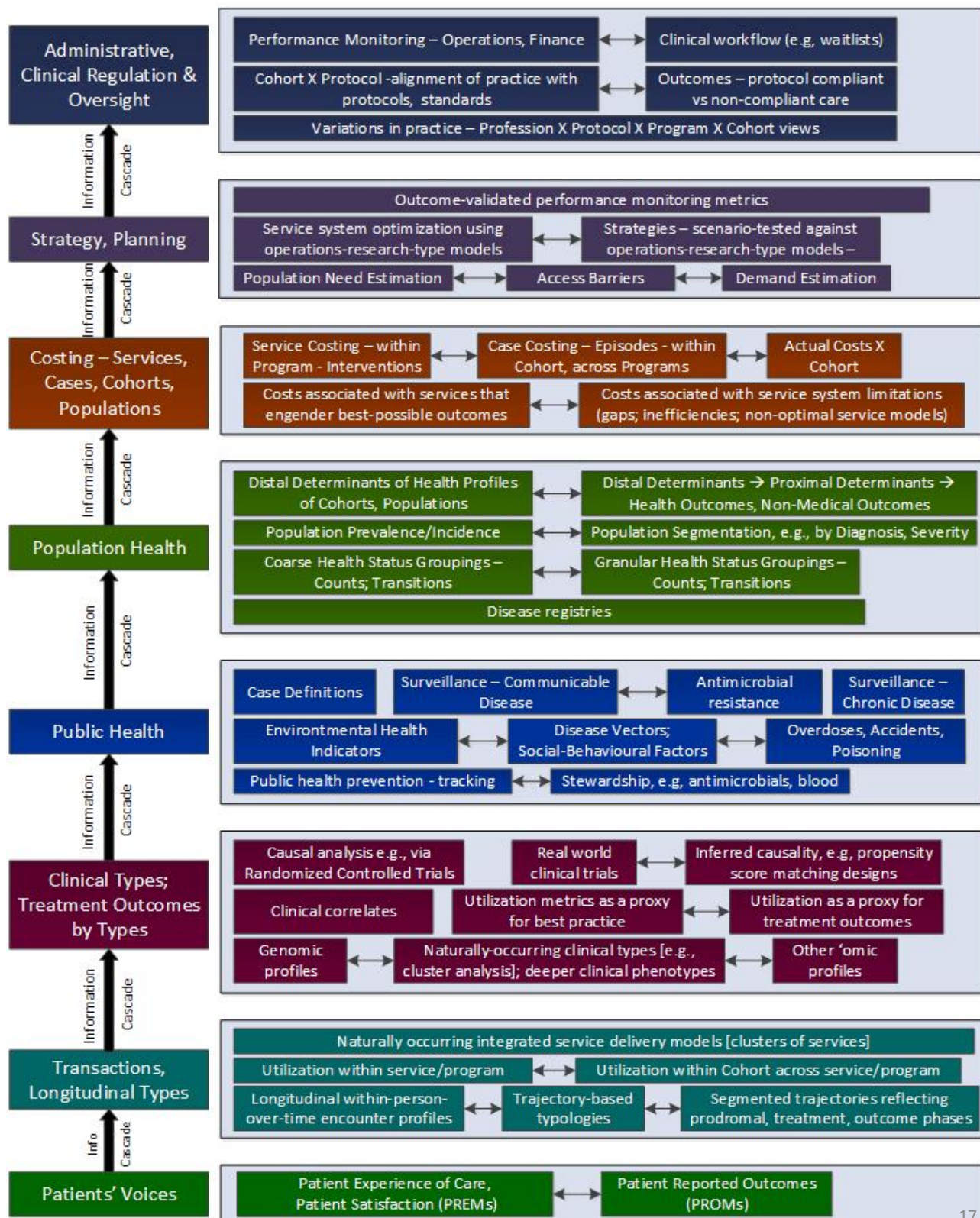
Health Authority

Ministry of Health

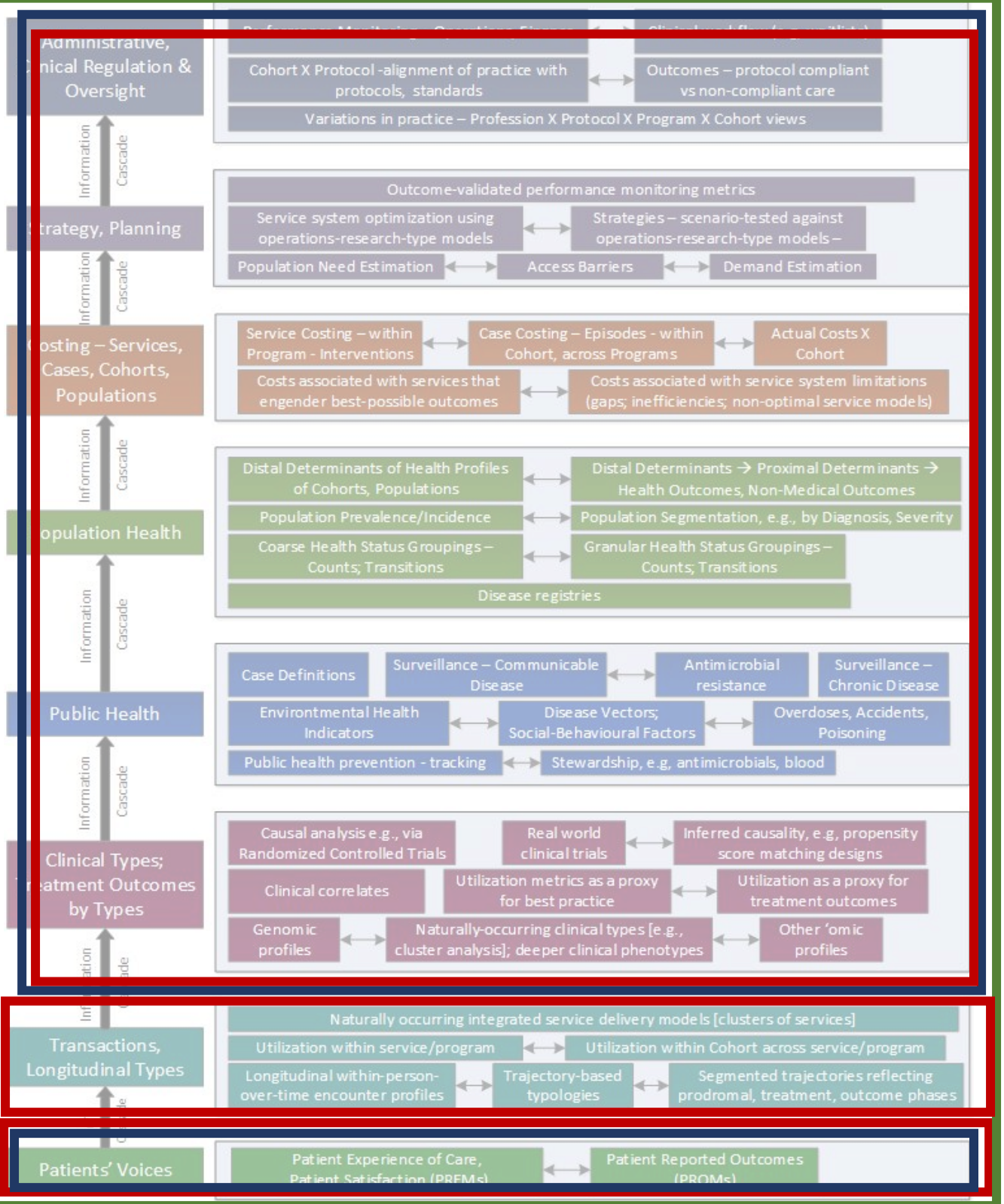
Users of Analytically-Derived Data Products



Component #3 - Information Products Positioned within a layered Health Service System – which information-dependent functions REQUIRE which products/analytical tools?



Information Products/Tools Positioned within a Layered Health Service System



Component #4 - What data?

Health Data Space – Representative Array of Contents
Data Categories, Data Sources (Technologies), Data Standards – and Data Set Dimensionality

	Data Contents	Data Source/ Data Standard	Dimensionality (Coarse Estimates)
Static or Slowly Changing Attributes	Distal Determinants of Health	Demographics	12 Categories - PHAC
	Genomic Profile Person x Family	Repositories	# Genomes X # Phenotypes
Attributes of Persons or Service Events	Researcher-generated datasets	Variable	Unknown
	Patient-Reported Outcomes	Paper, Portals	E.g., 19 for Orthopedics
	Images and Results	Image Repositories	10 Modalities * # Body Regions
	Laboratory Data	Lab Info Systems	3000+ tests; 1000++ orders
	Pharmacy Data	EHR/Pharmanet	CPS – 4134 pages
	Text-based Documentation	EHR/EMR	Unknown
	Structured Clinical Documentation	EHR/EMR	E.g., IH/MHSU/CP – 346 Variables
	Procedures, Interventions, Services	E.g., CCI/CPT/ICD	CCI – 1103 pages
	Diagnoses	E.g., ICD 9/10; CEDIS	14,000 – 70,000
	Encounter Attributes, e.g., ALC Days	E.G. DAD	150+ variables including multiple dx
Transactions-Encounters (Admissions, Discharges),	Other Encounters (e.g., Non-Profits)	Miscellaneous	Unknown
	Financial Transactions -	General Ledger	≤1700 Cost Centres
	2°, 3° Encounters – Health Region	EHR Svs Location Build	1700+ Locations
	1° Care Encounters - GPs	Billing Data, EMRs	2000 Physicians
Patient/Client Over Time: 365 Days * Years Covered by Datasets = # Encounter-Days			
ALC – Alternative Level of Care Days (Excess Acute Care Bed Days) CCI – Canadian Classification of Health Interventions CEDIS – Canadian Emergency Department Information System CIHI – Canadian Institute for Health Information	CPS – Compendium of Pharmaceuticals & Specialties – Canada CPT – Current Procedural Terminology DAD – Discharge Abstracts Database (CIHI)	ICD – Int'l Classification of Diseases IH/MHSU/CP – Island Health Mental Health & Substance Use Clinical Profile PHAC – Public Health Agency of Canada	

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What data – broken out by community/health authority/Ministry of Health

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Community

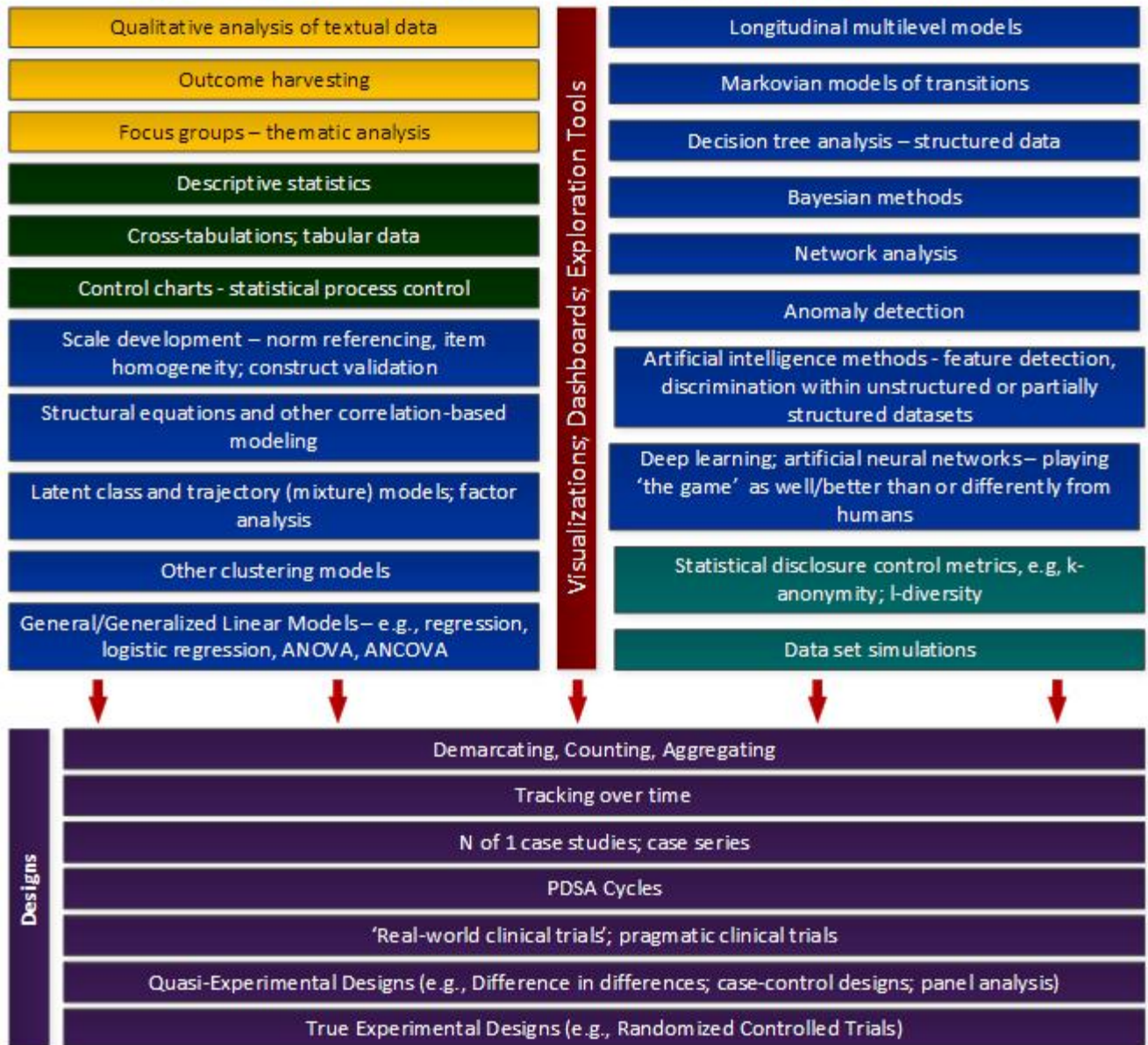
Health Authority

Ministry of Health

Component #5 - Statistical/Analytical Approaches

Working with Data:

Describing, Inferring, Testing, Distinguishing, Predicting,
Detecting, Validating & Depicting – a Representative Array of Approaches



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Version 2, May 31, 2019

These are not clearly “owned” by any sector or strata within the full array of entities we may call the health service system – so unlike the other components, they are not marked according to “owner” or “stakeholder”.

Component #6 – Actionable, Analytically-Derived Products

Activity	Information, Evidence
Executive-level performance monitoring	Useful & valid metrics linking process to outcomes & vice-versa.
Strategic Plans; Clinical Policies	Strategies pre-validated against operations-research-type models; sequences & priorities based on measured cause-effect relationships
New Service Delivery Paradigms	New overarching clinical service system 'orientations'
New programs	Clinically-targeted, functionally internally integrated
Evidentiary supports for cross-government health-relevant initiatives	Population health – incidence/prevalence linked to non-medical determinants
Proportionate service system response to changes in rates of chronic diseases – reflecting risks and impacts	Population health prevalence/incidence – chronic disease with appropriate risk/severity stratification
Population health prevalence/incidence – outbreak identification and response outcome monitoring – communicable disease; behaviourally-linked conditions	Public health functions – identification and response
<hr/>	
Capacity planning at a clustered program level for cohorts	Patterns of svcs utilization that engender best possible outcomes
Evaluate service system operations against standards	Validated performance metrics – for every level of svcs system
Capacity planning at an individual program level for cohorts	Demand for services that have been shown to work.
Retrospective point-in-time supports for new/best practices	Conformance of practice to standards; outcomes of conformance
Clinical stewardship – real-time, persisting supports for new/best practices	Measures of conformance of practice to standards for cohorts – at provider/program level
Evidence-based clinical decision support within the EHR	Clinically-targeted 'packaged' views of EHR contents, e.g., Clinical/functional/behaviour characteristics of persons Procedures, orders, encounters with programs, professions Alerts, treatment recommendations
<hr/>	
Clusters of Risk Factors and associated Health Problems	Clinically contextualized cross-continuum packages of services targeting clinically over-determined or multiply determined problems.
'Personalized' Integrated Service Delivery Models	
Protocols, 'Best' Practices: <ul style="list-style-type: none"> Do X because of A, B, C Problem-focused care 	Evidence-based best practices for conditions/problems and for people in the 'real world' contending with those problems
Personalized Healthcare: <ul style="list-style-type: none"> Don't do X despite A, B, C Person-focused care 	
<hr/>	
Measure treatment response	Clinically/operationally relevant outcome measures
Profile persons based on mediators of treatment response	Distal determinants, proximal determinants, risk factors
Collection of treatments collectively constituting an "episode of care"	Operational definitions of "episodes of care" (single service/point-in-time or longitudinal/cross-continuum), keyed to cohorts
Clinical 'targeting' of analytical derived knowledge	Diagnostic/Clinical Taxonomies – Deeper Phenotypes

KEY

3rd-Order Regulation of Activity: Unplanned/triggered or pre-planned [regularly schedule] changes to service system operations

2nd-Order Regulation of Activity: Guidelines, supports for standards, oversight, stewardship

1st-Order Regulation of Activity: Treatments, interventions, care management

Inputs, Information Drivers, Clinical Target Definers

- Causal foundations (taxonomies, metrics) – risk factors, causes, effects /
- Definitions of clinically relevant entities, e.g., case definitions, encounters, episodes of care

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Putting the TIA to use:

Using the TIA as a framework for characterizing and cataloguing the deliverables associated with a program of research focused on MoH Minimum Reporting Requirements (MRR) for Mental Health & Substance Use

Data Space – program of research concerned with high risk/high needs Mental Health & Substance Use Clients

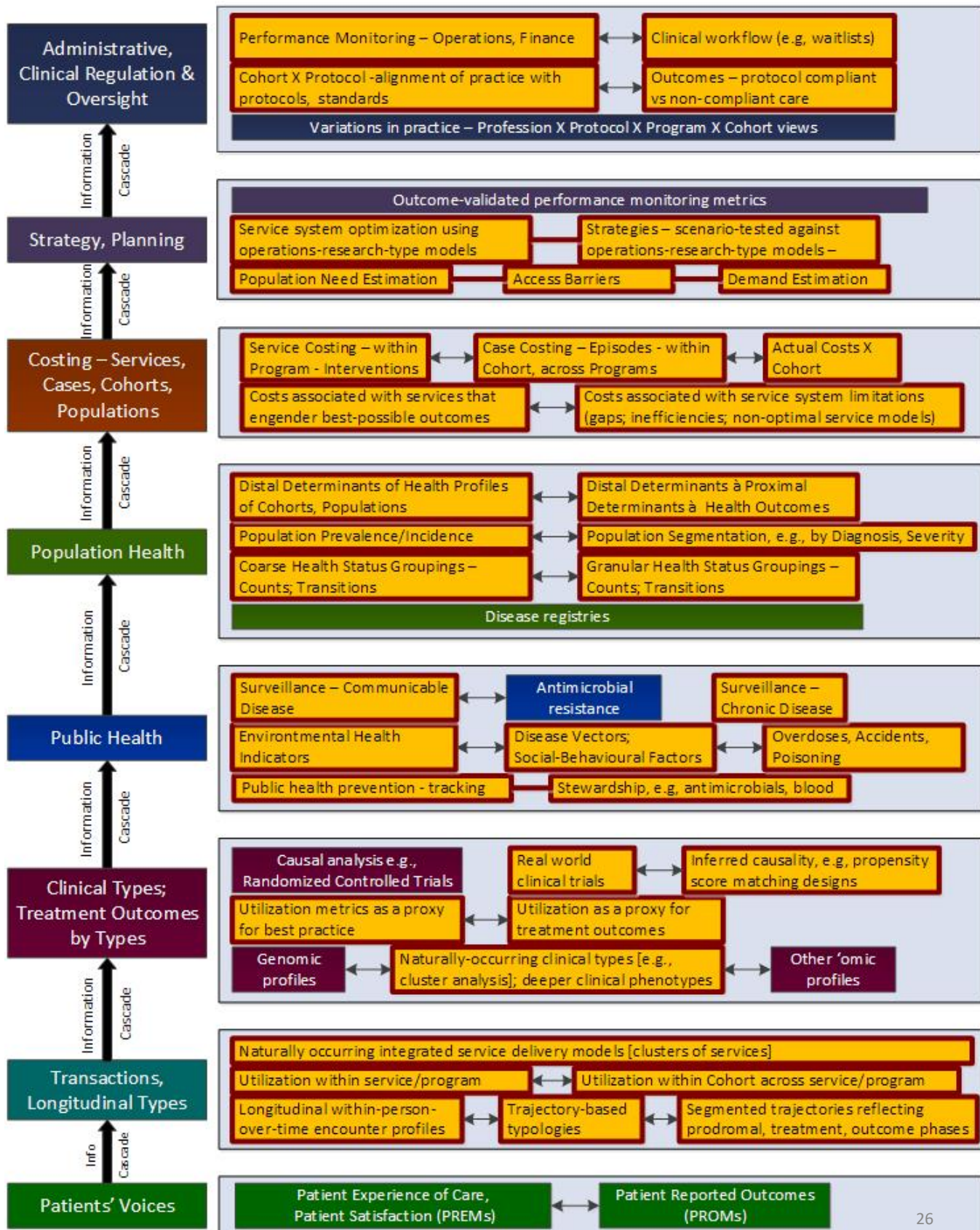
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Information Products, Information Dependencies/Cascades, Information-Dependent Activities – and Information Positioning within a Layered Health Service System



Discussion, Summary:
Some TIA framework
principles; some TIA
facts of life

Where are some key limitations of the existing model

- It treats “executive level functions” in an undifferentiated way – but this ‘level’ is the core or foundational ‘business’ for a Ministry that does not deliver services directly.
- Divisions (interacting laterally) within a layer in a hierarchical structure, e.g., 1700+ programs that collectively constitute the ‘clinical business end’ of island Health. These cluster into a smaller set of entities which are not homogeneous with respect to information generated or used.
- Risk management functions and associated information requirements.
- Primary care – the model does not go very far into the primary care end of the service continuum. That is a problem!
- The model does not envision or spell out uses of derived information products by patients/clients (e.g., via portals).



Framework, Principles

- #1: General Systems Theory (GST – von Bertalanffy) – complex system = hierarchically-ordered array of interacting regulatory mechanisms – exchanging information with an environment
- #2a: Law of requisite variety (see Ashby) – why information MUST roll up from the points-of-service if adequately informed executive-level system regulations are going to roll back down
- #2b: Law of minimal granularity – roll up no more detail than is necessary for intelligent control to roll back down (converse of #2a)
- #3: “Structural engineering” building code for load-bearing “multi-story” analytics that maps onto layered structure of an organization
 - Epistemological foundations – source of clinical meaning and utility
 - Data dependencies
 - Structural properties of useful information
 - Validity – ready for clinical prime-time – the concepts of “research-grade” and “clinical-grade” information
- #4: Architectural dependencies – **transactional** foundations of everything; administrative data are derived entities
- #5: Coupling (reciprocally-reinforcing transactions): exposure to information does not necessarily accomplish work; coupling *via* the intermediary of information puts information to work.
 - Between information and a single recipient of care – one key, one lock
 - Between providers, programs and cohorts – several doors, multiple keys
 - Between strata within an organization – different floors, different access between levels
 - Between organizations – different buildings
- #6: Information ‘highways’ are only a part of the information road system
 - Local roads vs logging roads vs superhighways – each have their place and time and function
 - Roads to nowhere – untargeted analytics



Facts of Life

1. Transactional data and “administrative data” are not equivalent (even when you have a lot of longitudinal administrative data).
2. Time matters – between outcome and events that engender those outcomes or dynamics that regulate those events – why the eyes are in the head!
3. Persistence – sustained streams of information (driving requirements around reproducible paradigm, information streams, vs one-off injections of insights) – if you want your analytics to do constructive work.
4. Single cause, single treatment → simpler statistical models (though not THAT simple if we want to look at people over time)
5. Multiple causes, risk factors → multivariate models, undeniably complex
6. Unknown causes, unknown effects → iterative approaches
 - Voyage of statistical discovery – using old and new tools
 - Validation – using classic approaches
7. Therefore – partnerships between holders of data and holders of analytical expertise (and environments that enable those twains to meet).
8. This means we have to have processes that expose data (but not data subjects) to people who can analyze the data and generate useful products.

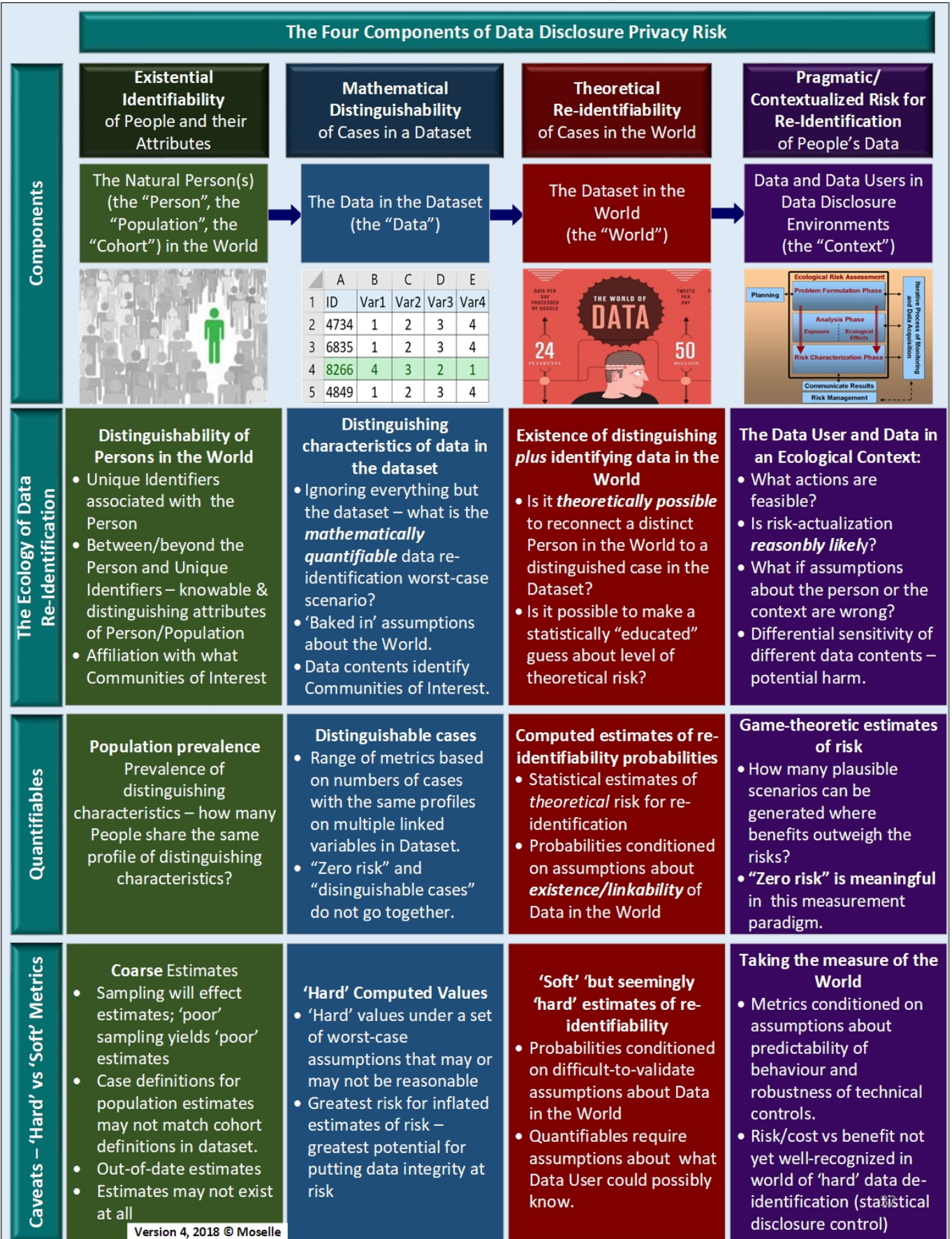
Part II

Data Disclosure Privacy Risk Model –
Creating Relationships Between Health
Data and Parties with Analytical
Expertise (see Component #5 of Target
Information Architecture)

Basis for a ‘Real World’ Contextualized
Data Disclosure/Data De-Identification
Methodology

Introductory Material

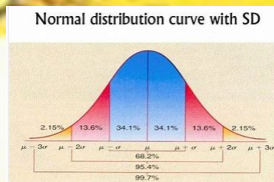
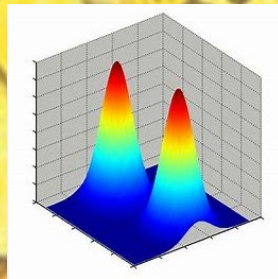
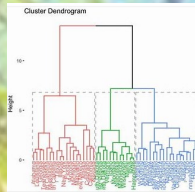
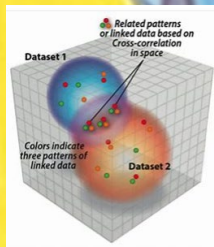
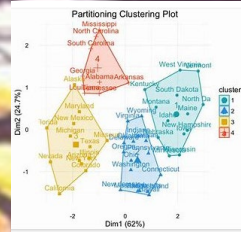
Data Disclosure Privacy Risk Model



Four components that collectively specify the risk profile of a candidate data disclosure – and provide an anchoring-point for ***operational*** definitions of key constructs (e.g., “de-identification”; “limiting disclosure”; “risk”)

- **Component #1 - People in the world** – with attributes that need to be preserved (e.g., response to treatment) in the data as disclosed, while preserving the privacy of the people associated with those attributes.
- **Component #2 – Mathematical distinguishability of cases** in the Dataset – without which there is no privacy risk associated with the disclosure – the data “space”.
- **Component #3 – Dataset in “data space” meets data in the “real-world”** – from “distinguishability” to “theoretical re-identifiability”.
- **Component #4 – Logistical/pragmatic features of the disclosure** – how feasible and likely is it that someone will perform the actions required to transform theoretically re-identifiable contents into re-identified contents?

If only it were as simple as finding one key – anywhere!





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